March 28, 2011

To All Insurance companies and agents,

It has recently come to my attention that those of you who use the Protection Class Rating assigned by ISO are suddenly seeing the protection class for all properties within Black Butte Ranch RFPD (Black Butte Ranch) change from a Class 4 to a Class 10.

It is my understanding that the properties at Black Butte Ranch do not have a real <u>postal</u> address as per ISO which they (ISO) use to properly locate a home within Black Butte Ranch and as such they then generalize the location from the zip code which places these properties outside of our protection in <u>their computer system</u> and thus assigns a Class 10 rating. Further complicating this is that when I investigated this today, some of the addresses do in fact come up correctly.

I assure you, as the Fire Chief of Black Butte Ranch RFPD, that all the properties within the Black Butte Ranch Rural Fire Protection District (Black Butte Ranch) are in fact an ISO Protection Class 4.

Please allow this to be proof for your customers.

Sincerely,

Dan Tucker Fire Chief

Black Butte Ranch RFPD